

Richard Gagnon, President
Sunshine Valley Ratepayers Association
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May 5 2006

Ministry of Environment
Water Stewardship Division
PO Box 9430 Stn Prov Govt
Victoria BC, B.C. V8W 9M1

Attention: Mr. Rick Couroux
Secretary to the Comptroller

Re: File # 0321207- Application for water increase, SVDL

Dear Mr. Couroux;

As a professionally trained operator in water and sewer, I understand the demands of utility owners today. I look forward to getting directly involved in this matter.

Our Water Committee Chair, Donald Bender has proposed that our community will want to see the books and have an audit done 'if' the rate increase rises above 50% or \$21.00/month. My intent here is to clarify that the SVRA would still like to see your office conduct whatever you deem necessary to enforce transparency to all O&M records and for them to be reviewed. The 50% proposal should be considered 'off the table'.

I have extensive concerns in respect to service capacity, age of system, chlorination back up systems, pressure capacity et al. These queries can wait until the information is provided by ownership.

This community needs a plan and you have identified a need for an increase in rates, however, we need your support in ensuring the transparency of all records that will further ensure appropriate control plans and measures are instituted now and into the future.

Best Regards;

Rick Gagnon
SVRA President